

Rotary Danmarks sekretariat

Emne: VS: ASERGO Service Message - Thursday June 13th, 2019 (UPDATE)

Fra: Christoffer Svendsen [mailto:christoffer@linkfactory.dk]

Sendt: 17. juni 2019 16:33

Til: Rotary Danmarks sekretariat <rds@rotary.dk>

Emne: Fwd: ASERGO Service Message - Thursday June 13th, 2019 (UPDATE)

Hej Asbjørn

Som lovet en besked fra ASERGO omkring nedbrud i torsdags.

Mvh.

----- Forwarded message -----

Fra: ASERGO (NoReply) <NoReply@asergo.com>

Date: tor. 13. jun. 2019 kl. 13.23

Subject: ASERGO Service Message - Thursday June 13th, 2019 (UPDATE)

To: <drift@linkfactory.dk>, <administration@linkfactory.dk>

Dear Ole Brockhuus,

We have found and corrected an issue affecting the network reachability for your server rotaryprod.

The incident happened at: 10:35 AM CEST, 13th of June 2019 and was caused by a failure of the switch connecting your server to the Internet.

The problem was rectified by replacing the switch hardware and connectivity was restored again at 11:55 AM CEST, 13th of June 2019.

Servers connected by Private LAN was only briefly affected during an interruption of a few seconds while the Internet switch was replaced.

We sincerely apologize for the inconvenience caused by this incident.

Best regards

The ASERGO Data Center Team

Hosting bare metal servers for professionals

Twitter - <https://twitter.com/asergogroup>

Facebook - <https://facebook.com/asergogroup>

LinkedIn - <https://www.linkedin.com/company/asergo-group>

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Christoffer Svendsen,

Projekt assistent

| **Linkfactory A/S** |

Vestergade 29 | DK-1456 København K |

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